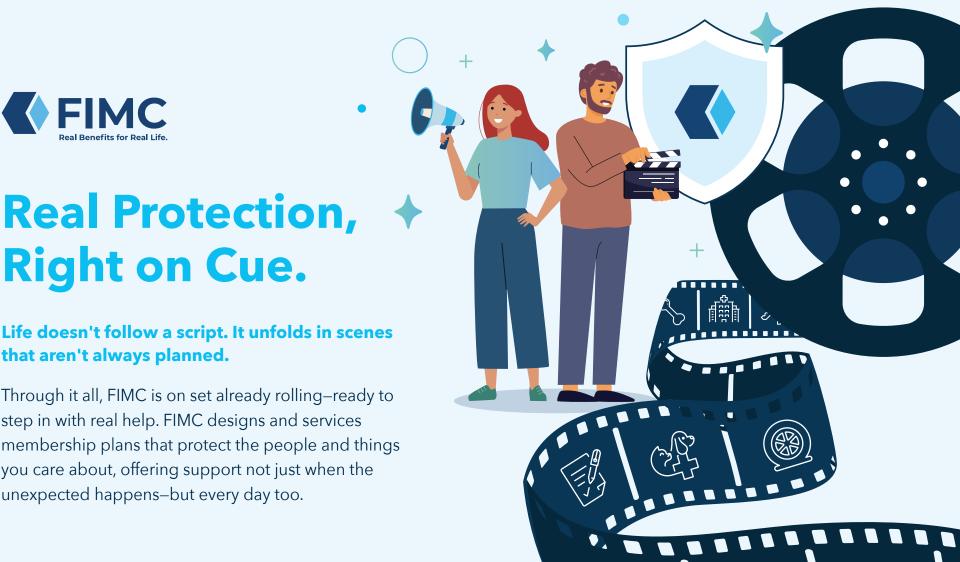


Real Protection, Right on Cue.

that aren't always planned. Through it all, FIMC is on set already rolling-ready to

step in with real help. FIMC designs and services membership plans that protect the people and things you care about, offering support not just when the unexpected happens-but every day too.



At FIMC, three values direct everything we do:



Easy access to your

benefits, all in one place.



From benefits to claims

processing, everything is crystal clear.



50+ years in business and

high member satisfaction speak for themselves.

Here's how our plans benefit members in every scene of their lives.

Access benefits and help fast: from signup to support, its all at your

Scene 1: Easy from day one

fingertips. Engage with us any time through the portal, call center, text chat or mobile app-you decide!





First member touch **IMMEDIATELY ENROLLMENT**





answer time

ETA: 12:20 PM



Your 12-year-old car breaks down. Track your tow in real-time from your phone, file your claim, get money back on your repair

Scene 2: Side of the road,

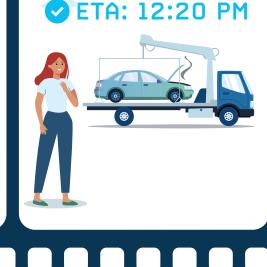
still in control

FAMILY PASS >99%

when your engine doesn't.

FAMILY PASS positive roadside experience

and get proof your plan performs-even



FAMILY PASS

NO IN-NETWORK

CONSTRAINTS

for roadside or auto

repair

Cars over 10-years old need a **MAJOR REPAIR EVERY** ~18 MONTHS.²

UNDER AN

HOUR



and easy



112K+

we're ready

auto claims

cools. Leave work knowing you'll be paid back in no time.

Scene 3: Filing a claim is quick

Submit your claim before your coffee

100% OF FAMILY PASS **CLAIMS**

adjudicated in <15 days



processed per year



payout



\$200 SAVINGS

on locksmiths

Scene 4: Life happens,

FAMILY PASS no additional cost ~50% OF AMERICANS

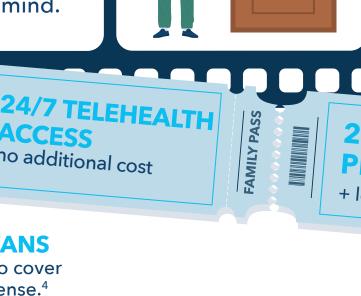
> lack sufficient savings to cover a \$500 unplanned expense.4

Lost your house key? Not feeling well, but

don't have the time or money for a doctor's

visit? Your plan kicks in quickly to save you

the expense and give you peace of mind.

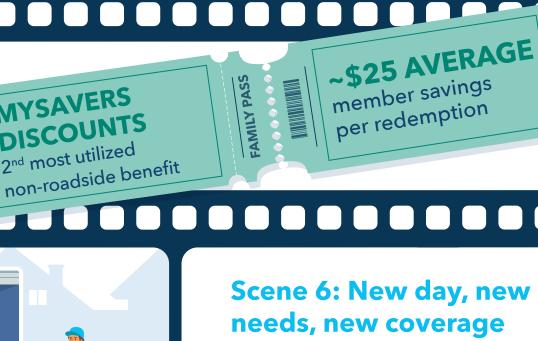






DISCOUNTS

2nd most utilized



FAMILY PASS

Scene 5: Friday family fun

Whether it's movie tickets, bowling and

pizza, or a family vacation, we give you

discounts that make it happen for less.

EXCLUSIVE

DISCOUNTS

at the nation's leading hotel

and rental car companies

5 years

Scene 7: That moment you

One call, one click, one less thing to

worry about. Our members are still with

us because when it matters most, their

benefits show up-just like we always do.

100% PARTNER

RETENTION due to unmatched FAMILY PASS

really need (or want) us







benefits and service

End Scene: Real Benefits. Real Value. Real Life. 0 Life Happens. FIMC is there with plans that protect who

FAMILY PASS

use, support they trust, and savings that make a real impact. Interested in learning more?

and what you care for.

Every frame tells the same story: benefits that members actually

FAMILY PASS https://fimc.com/ 877.343.7521

1. Salesforce, "What Are Customer Expectations, and How Have They Changed?" 2. Greater Alliance, "Purchasing Decisions: Determining Best Used Car Mileage & Age.

3. Business Wire: "1 in 5 Consumers Avoid Filing Claims Due to Frustrating Digital Processes"

4. The Ascent, "47% of Americans Can't Handle a \$500 Emergency Without Worry"